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FLORENCE
SOUTH CAROLINA

For Immediate Release – August 16, 2022

**Planned Water Outage Scheduled for Businesses and Residents
between the 3000 – 4000 Blocks of East Palmetto Street and
Neighboring Areas on Saturday, August 20, 2022**

Media Contact:

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FLORENCE, SC – In order to complete a necessary water main repair at 3114 East Palmetto Street, water service will be disrupted temporarily on **Saturday, August 20, 2022**, during the hours of 8:00 a.m. – 5:00 p.m. We apologize in advance for the inconvenience to our customers.

Upon restoration of water services, the water lines will be flushed, during which time you may briefly experience water discoloration. You may also notice trapped air in your plumbing, which will be released as you initially use water.

Since this repair requires a temporary shutdown of the water system and a loss of pressure to the designated area in blue on the attached map, and out of a preponderance of caution, the South Carolina Department of Health & Environmental Control (SCDHEC) requires that a boil water advisory be issued to effected customers following these interruptions.

The Boil Water advisory is a precautionary measure to protect public health until test results confirm the water is safe to drink. Because the water quality is unknown at this time, customers are urged to take appropriate precautions. Water customers in this area should continue to vigorously boil their water for at least one full minute prior to drinking or cooking until notified by the City of Florence. Any ice made from water that has not been boiled should not be used for drinking purposes.

Test results for bacteriological quality should be completed on Sunday, August 21, 2022, at which time the City of Florence will notify customers regarding the status of the boil water advisory. Should you have questions concerning this notice, you may call the City of Florence Public Works & Utilities Office at (843) 665-3236 or SCDHEC at (843) 661-4825.