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FLORENCE
SOUTH CAROLINA

For Immediate Release – September 22, 2023

**City Notifies Customers of Planned Water Service Interruption on
Wednesday, September 27, 2023, to Repair a Water Main
in the 400-800 Blocks of East McIver Road, Williamsburg Circle, North
Springdale Place, and East Ventura Court.**

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FLORENCE, SC – The City of Florence will temporarily disrupt water service to make a necessary water main repair on East McIver Road on Wednesday, September 27, 2023, during the hours of 9:00am to 12:00pm. Utility customers in the following areas will be impacted by this disruption: **400-800 Blocks of East McIver Road, Williamsburg Circle, North Springdale Place, and East Ventura Court.**

Once service is restored, the water lines will be flushed, during which time, customers may temporarily notice some discoloration of water. Customers may also notice trapped air in your plumbing, which will be released as water is used.

Out of a preponderance of caution, the South Carolina Department of Health & Environmental Control (SCDHEC) requires that a Boil Water Advisory notice be issued to affected residents as there will be a loss of pressure within the area when water services are temporarily disconnected which allows the possibility for bacteria to enter the water system. Water customers in this area should continue to vigorously boil their water for at least one full minute prior to drinking or cooking until notified by the City of Florence. Any ice made from water that has not been boiled should not be used for drinking purposes. The attached map illustrates the highlighted areas which will be impacted. Test results for bacteriological quality should be completed on Thursday, September 28, 2023, at which time the City of Florence will notify customers regarding the status of the boil water advisory.

The City of Florence recognizes the inconvenience that a service disruption creates and asks for the patience of our customers while crews complete necessary repairs.

Should you have questions concerning this notice, please contact the City of Florence Utilities Department at 843-665-3236 or the South Carolina Department of Health & Environmental Control (SCDHEC) at 843-661-4825.