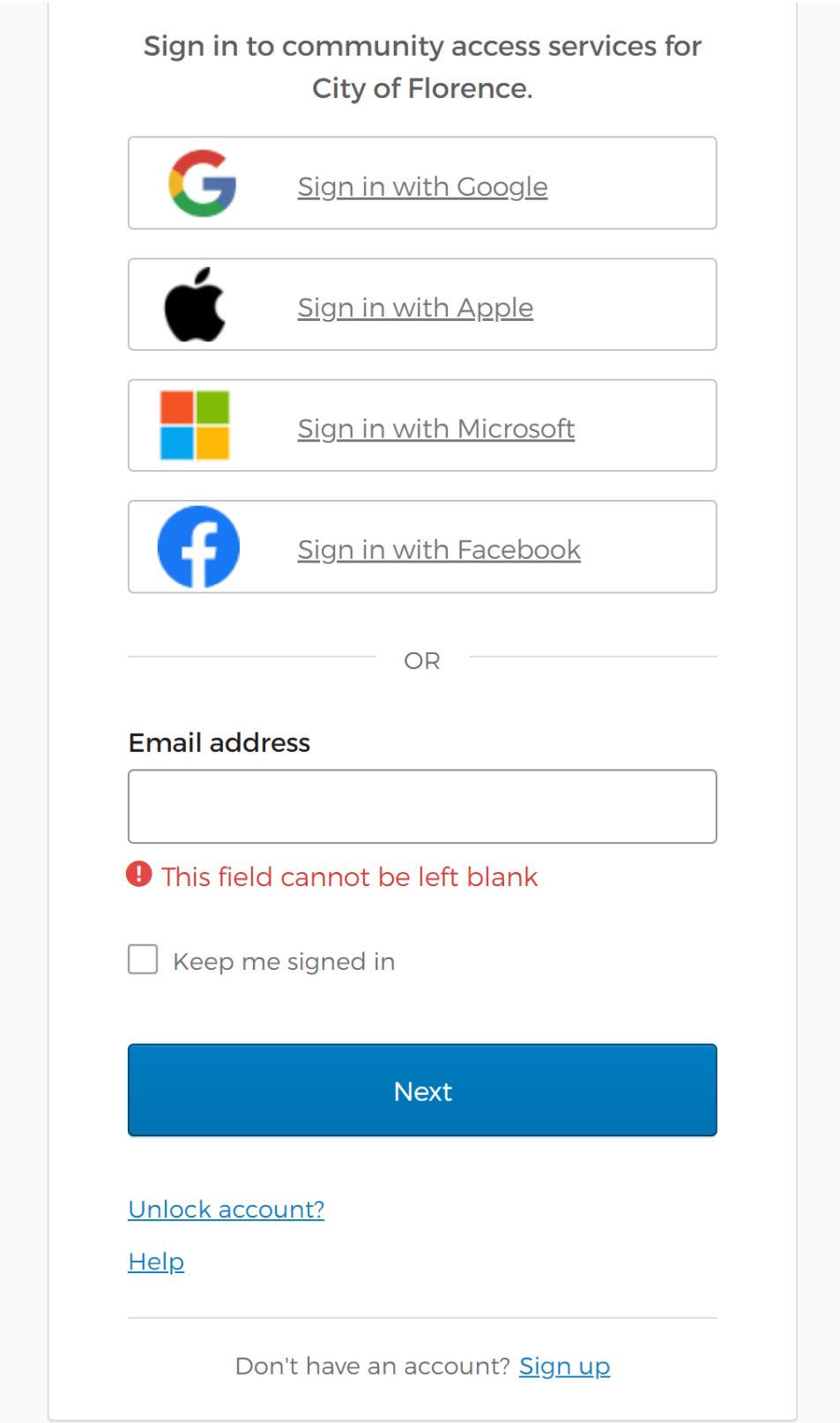
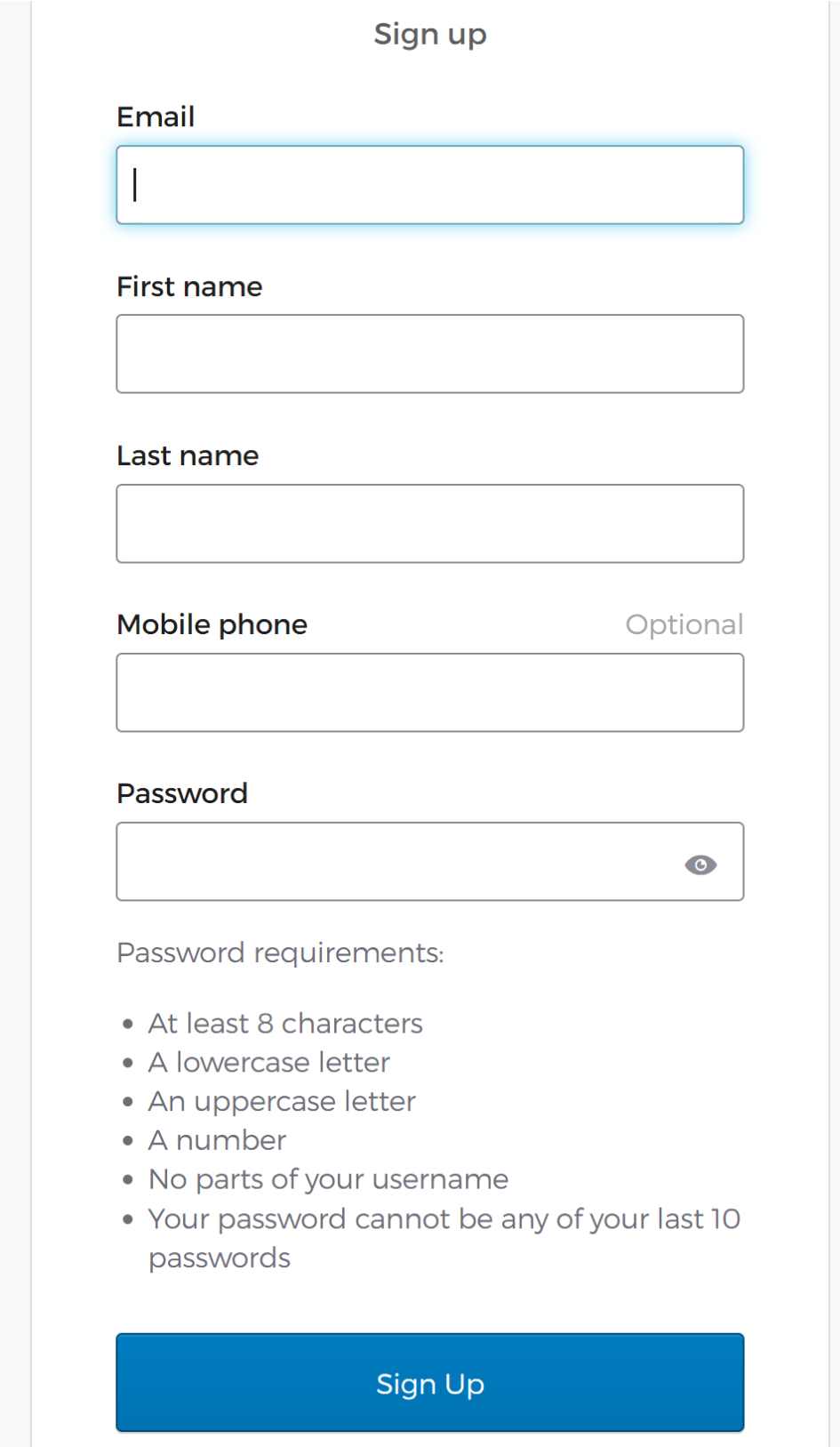
Start by going to https://cityofflorencesc.munisselfservice.com/css

Click sign up



Create an account

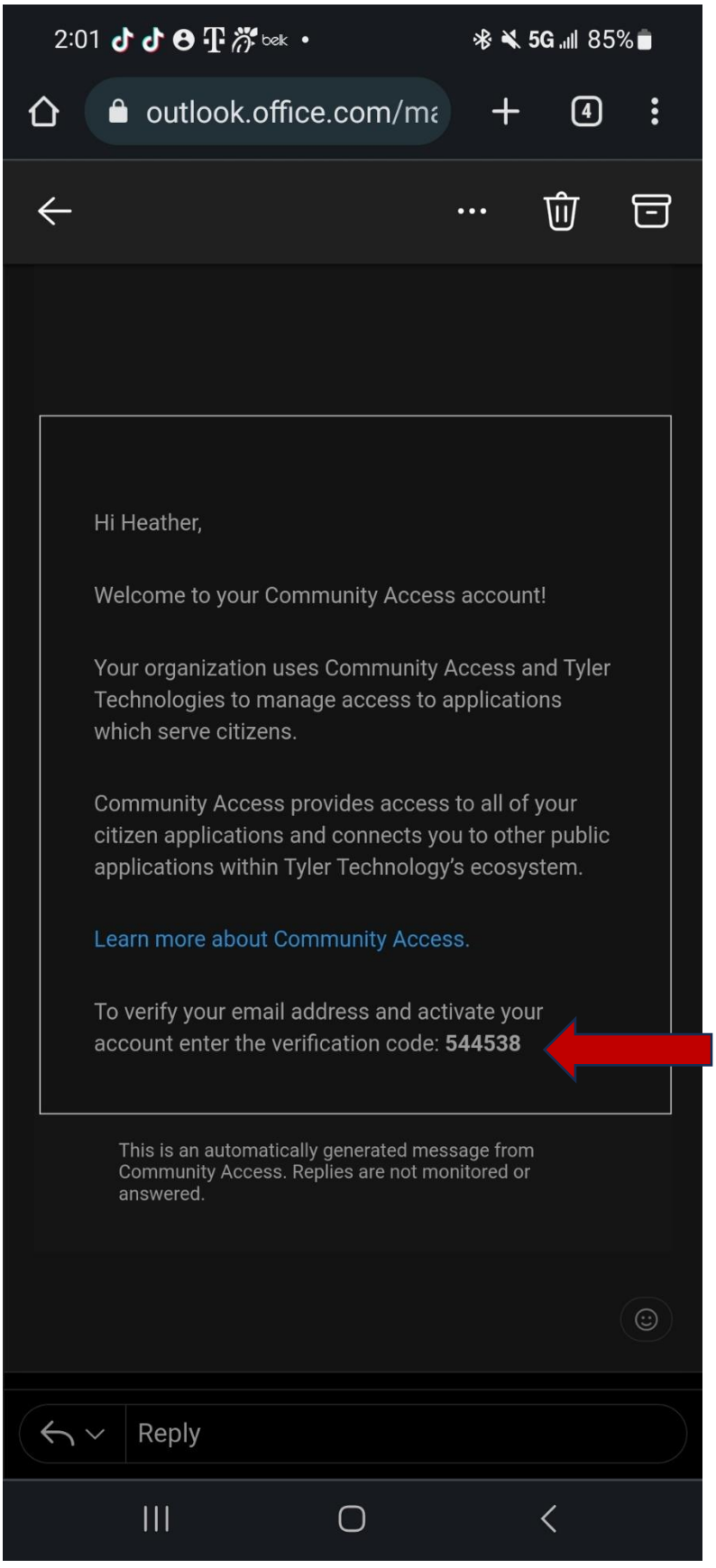


Complete all required fields and click sign up. After completing sign up the following will appear.

Verification email sent

To finish signing in, check your email.

Back to sign in


2:01
outlook.office.com/ma
Hi Heather,
Welcome to your Community Access account!
Your organization uses Community Access and Tyler Technologies to manage access to applications which serve citizens.
Community Access provides access to all of your citizen applications and connects you to other public applications within Tyler Technology's ecosystem.
Learn more about Community Access.
To verify your email address and activate your account enter the verification code: 544538
This is an automatically generated message from Community Access. Replies are not monitored or answered.
Reply

Verify with your email

hhill@cityofflorence.com

Haven't received an email? Send again

We sent an email to **hhill@cityofflorence.com**. Enter the verification code in the text box.

Enter Code

Verify

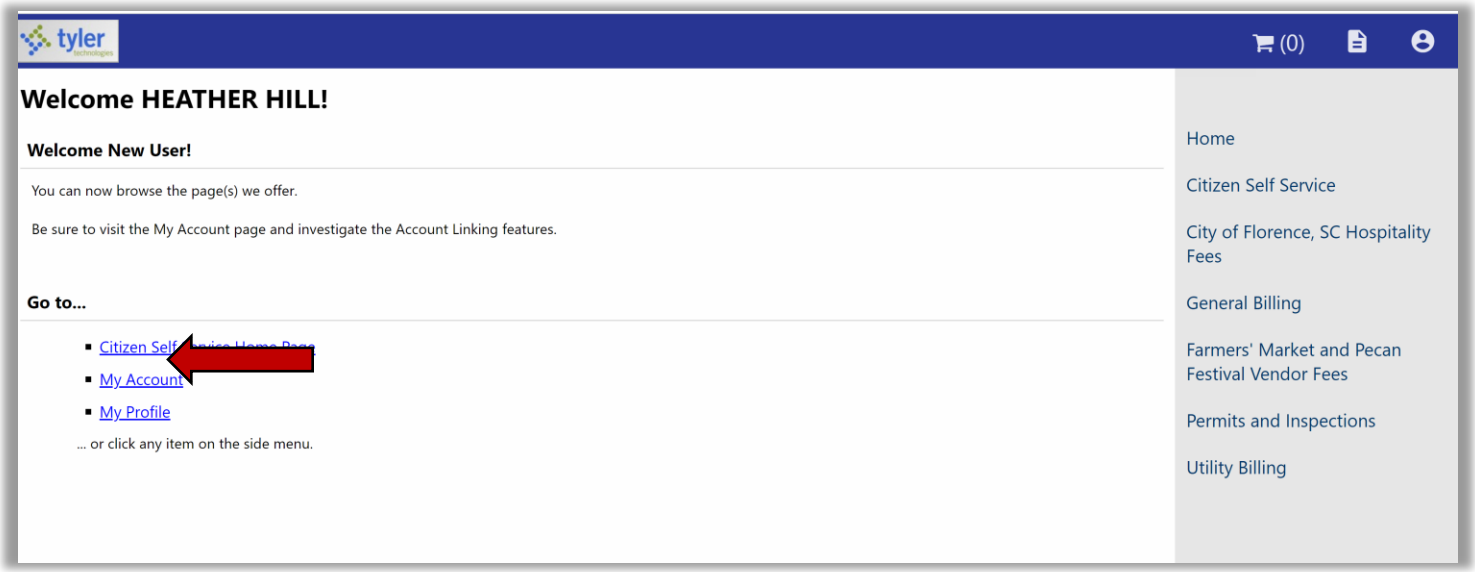
Return to authenticator list

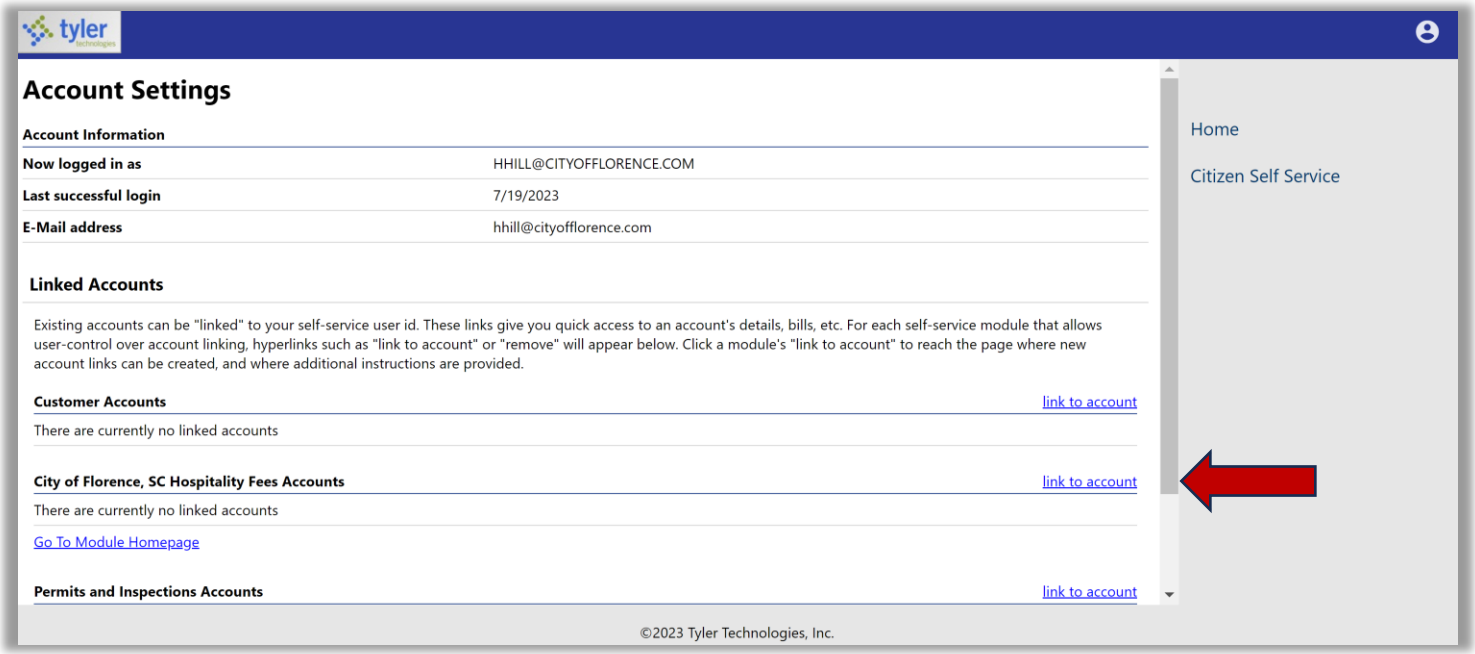
Back to sign in

Once your account has been verified go back to https://cityofflorencesc.munisselfservice.com/css to sign into your account.

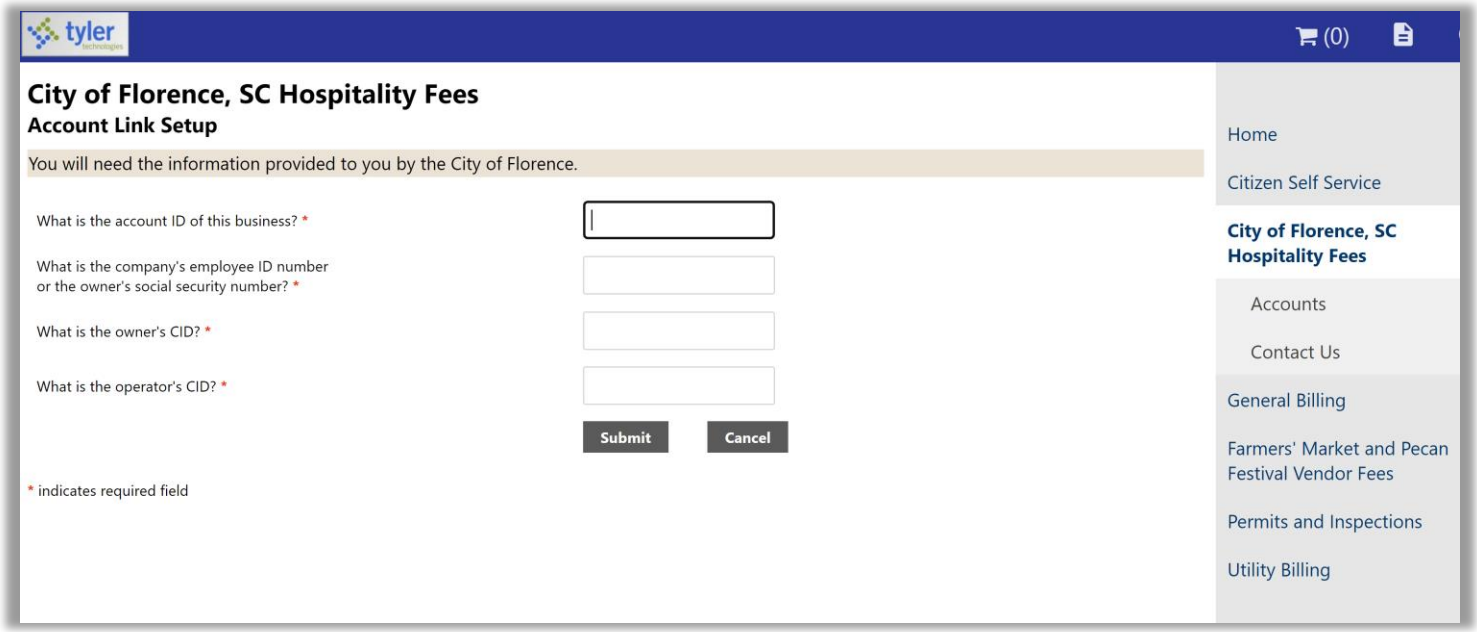
The next step is to link your account. This will tie the account *you* created to the existing account the City has for you.

Click on 'My Account'





Enter all required information in the boxes below.



Once you have entered the required information click submit your account will be linked.