

For Immediate Release - July 29, 2022

Boil Water Advisory

Media Contacts:

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FLORENCE, SC – The City of Florence is issuing a Boil Water Advisory for Florence water customers located in the 200-300 Block of Creek Drive, 200-500 Block of Wildwood Drive, Quinby Circle, Honeysuckle Lane, Ivy Lane, Branchwood Road, Easterling Circle and Clark Memorial Drive. A two-inch line break on Creek Drive has caused a disruption of service to water customers within the affected area. The interruption occurred Friday, July 29, 2022 and the water is currently restored throughout this service area.

There has been no confirmed contamination of the system; however, because of the loss of pressure a slight potential for bacteriological contamination exists. Therefore, as a precautionary measure the South Carolina Department of Health and Environmental Control (SCDHEC) requires the City of Florence to issue this advisory when an event occurs that allows the possibility for bacteria to enter the water system. Water customers in this area should vigorously boil their tap water for at least one full minute prior to drinking or cooking until notified by the City of Florence. Any ice made from water that has not been boiled should not be used for drinking purposes.

The boil water advisory is a precautionary measure to protect public health until test results confirm the water is safe to drink. Because the water quality is unknown at this time customers are urged to take appropriate precautions. Test results for bacteriological quality should be completed by Saturday, July 30, 2022, at which time the City of Florence will notify customers regarding the status of the boil water advisory.

If you have any questions concerning this notice, please call the City of Florence at (843) 665-3236 or SCDHEC (843) 661-4825.