



FULL LIFE. FULL FORWARD.
FLORENCE
SOUTH CAROLINA

For Immediate Release – July 20, 2023

Boil Water Advisory

Media Contacts:

Jerry Dudley, Utilities Director – 843-665-3236 or jdudley@cityofflorence.com

FLORENCE, SC – The City of Florence is issuing a Boil Water Advisory due to a 6” line break at the intersection of Stratton Drive and Thunderbird Drive which resulted in loss of water pressure and disrupted water service for residents located within the 3700 - 3900 Block of Pine Needles Road, Chalmers Drive, Manigault Court, Firestone Drive, Lake Drive, Colchester Place, Exeter Place, Romsey Place, Canberra Place, Dunes Drive, Pebble Road, Masters Court, Championship Drive, Thunderbird Drive, West Lema Drive and the 800 Block of Stratton Drive. The interruption occurred Thursday, July 20th, 2023, and city staff is on site completing necessary repairs to restore water to impacted customers.

City of Florence Water staff advises water customers in this area to boil their tap water vigorously for one minute prior to using it for drinking or cooking. There has been no confirmed contamination of the system; however, because of the loss of pressure, a slight potential for bacteriological contamination exists.

Therefore, as a precautionary measure the South Carolina Department of Health and Environmental Control (SCDHEC) requires the City of Florence to issue this advisory when an event occurs that allows the possibility for bacteria to enter the water system. Water customers in this area should continue to vigorously boil their water for at least one full minute prior to drinking or cooking until notified by the City of Florence. Any ice made from water that has not been boiled should not be used for drinking purposes.

The boil water advisory is a precautionary measure to protect public health until test results confirm the water is safe to drink. Because the water quality is unknown at this time customers are urged to take appropriate precautions. Test results for bacteriological quality should be completed by July 21, 2023, at which time the City of Florence will notify customers regarding the status of the boil water advisory.

If you have any questions concerning this notice, please call the City of Florence at (843) 665-3236 or SCDHEC (843) 661-4825.