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FLORENCE
SOUTH CAROLINA

For Immediate Release – January 9, 2023

Boil Water Advisory

Media Contacts:

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FLORENCE, SC – The City of Florence is issuing a Boil Water Advisory for Florence water customers located in the 3100 Block of Hoffmeyer Road, the Vintage Place Subdivision and the Quail Pointe Subdivision. A private utility contractor damaged an eight-inch water main, which has caused a disruption of service to water customers in this area. City staff are presently on-site to complete the repair to restore water to all impacted customers.

There has been no confirmed contamination of the system; however, because of the loss of pressure a slight potential for bacteriological contamination exists. Therefore, as a precautionary measure the South Carolina Department of Health and Environmental Control (SCDHEC) requires the City of Florence to issue this advisory when an event occurs that allows the possibility for bacteria to enter the water system. Water customers in this area should continue to vigorously boil their water for at least one full minute prior to drinking or cooking until notified by the City of Florence. Any ice made from water that has not been boiled should not be used for drinking purposes.

The boil water advisory is a precautionary measure to protect public health until test results confirm the water is safe to drink. Because the water quality is unknown at this time customers are urged to take appropriate precautions. Test results for bacteriological quality should be completed by Tuesday, January 10, 2023, at which time the City of Florence will notify customers regarding the status of the boil water advisory.

If you have any questions concerning this notice, please call the City of Florence at (843) 665-3236 or SCDHEC (843) 661-4825.