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FLORENCE
SOUTH CAROLINA

For Immediate Release – December 21, 2022

Boil Water Advisory

Media Contacts:

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FLORENCE, SC – The City of Florence is issuing a Boil Water Advisory for Florence water customers located in the 300-1400 Blocks of Alligator Road, James Turner Road, Country Creek Drive, Edenwood Drive, Briargate Drive, Greenfield Drive, Woodstream Drive, White Pond Road, and within the Dogwood Cove Subdivision, Pleasant Valley Subdivision, Wild Bird Run Subdivision, Orion Hills Subdivision and the Millwood Run Subdivision. A contractor damaged a twelve-inch water main, which has caused a disruption of service to water customers in this area. City staff are presently on-site to complete the repair to restore water to all impacted customers. The attached provided map shows the affected areas highlighted in blue.

There has been no confirmed contamination of the system; however, because of the loss of pressure a slight potential for bacteriological contamination exists. Therefore, as a precautionary measure the South Carolina Department of Health and Environmental Control (SCDHEC) requires the City of Florence to issue this advisory when an event occurs that allows the possibility for bacteria to enter the water system. Water customers in this area should continue to vigorously boil their water for at least one full minute prior to drinking or cooking until notified by the City of Florence. Any ice made from water that has not been boiled should not be used for drinking purposes.

The boil water advisory is a precautionary measure to protect public health until test results confirm the water is safe to drink. Because the water quality is unknown at this time customers are urged to take appropriate precautions. Test results for bacteriological quality should be completed by Thursday, December 22, 2022, at which time the City of Florence will notify customers regarding the status of the boil water advisory.

If you have any questions concerning this notice, please call the City of Florence at (843) 665-3236 or SCDHEC (843) 661-4825.